



Travel Advocates – Booking Conditions Acknowledgement Form (Domestic Travel)

Given the significant disruption COVID-19 and government regulations are causing travellers, Travel Advocates Limited wish to ensure that, prior to confirming any travel arrangements, you are aware of the following conditions. These are in addition to the General Booking Conditions set out in your Booking Confirmation.

Supplier contracts and relationships

1. Travel Advocates acts as a sales agent for any airline, hotel, car-rental company, tour operator, cruise line, or other service provider named in your itinerary (**Suppliers**). You will be party to a direct contract with each of the Suppliers, and not with Travel Advocates. Those contracts contain terms addressing what happens in the event that your travel is cancelled or your travel arrangements are changed. In these circumstances, charges may apply of up to 100% of the value of the booked item. Full copies of these Supplier terms are available to you on request.
2. Travel Advocates seeks to align itself with quality suppliers. However, we do not have access to information regarding the financial position of our suppliers.
3. Given the position outlined above, Travel Advocates has no direct responsibility, and shall not be liable, to you for any refund, personal injury, damage, other loss, accident, delay, inconvenience, or irregularity you suffer that is caused by:
 - a) any defaults, acts or omissions of the Suppliers (including but not limited to insolvency issues);
 - b) any defect in or failure of any vehicle, craft, equipment, or instrument owned, operated, or otherwise used or provided by the Suppliers;
 - c) any unforeseen, wrongful or negligent acts or omissions on the part of any other person not under Travel Advocates control;
 - d) any Government requirements or other requirements.

COVID-19 travel restrictions

4. We encourage all customers to check and follow the current New Zealand Government domestic travel advice on the COVID-19 Government website <https://covid19.govt.nz/> prior to booking and embarking on any travel. Any decision to travel against Government advice is made at your sole risk.
5. Government response and alert level changes may necessitate regional travel restrictions and or health requirements. These changes may also impact visa validity, travel/transit exemptions, supplier services, airline schedules and quarantine rules all of which may change at a rapid pace due to the dynamic situation. This may impact your travel arrangements and may cause or require you to incur losses or other costs not specified in your itinerary.
6. Travel Advocates is not liable for the outcomes of your decision to travel. Any use of the travel services and products we arrange as sales agent for our Suppliers is at your own risk.
7. All quoted prices are subject to change until paid in full. Airlines may cancel flights and change schedules with no notice. This may also alter the availability or price of quoted fares.



8. We recommend that all travellers take out Domestic Travel Insurance. However, we note that as COVID-19 is a global pandemic and known risk, many insurance providers have removed or excluded cover for COVID-19 related expenses, such as but not limited to: medical expenses, cancellation/disruption and all related costs. Despite this travel insurance remains important to provide cover for other policy approved non Covid-19 related loss or expenses incurred either before or during travel. Please review your policy to ensure it covers Domestic Travel and consult your insurance provider for full details, and always ensure that your policy is sufficient to meet your requirements.

You confirm you have authority from all travellers on this booking to accept these terms and conditions on their behalf and agree to indemnify Travel Advocates for any defects in that authority.

SIGNED ON BEHALF OF:

- All travellers on booking
- The following named travellers on booking: (Please specify names if not all travellers)

Signature: _____

Print Name: _____

Date: _____